GOVERNMENT OF INDIA
ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2117
ANSWERED ON:15.03.2017
Central Services Offering E-transaction
Sanjar Shri Alok

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

(a) the number of Central services which operate in online mode along with the details thereof;
(b) the total e-transactions carried out by the said online services along with the details thereof till date;
(c) whether complaints have been received/certain shortcomings have been found regarding the operation of the said online services; and
(d) if so, the details thereof?

Answer

(a) and (b): The total Central services which operate in online mode are 241 and total number of e-Transactions carried out by these online services for about last one year are more than 7.95 crores. The details of online services and their transactions are given at Annexure-I.

The Ministry of Electronics and Information Technology (MeitY) has developed eTaal (Electronic Transaction Aggregation and Analysis Layer), an electronic dashboard, which provides overall view of e-Services being delivered across the country under various e-Governance applications implemented, including Mission Mode Projects. eTaal portal can be accessed at http://etaal.gov.in.

(c): No complaint has been received in MeitY.

(d): Does not arise.

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Annexure-I
Central Services captured through eTaal portal w.e.f. 01-01-2016 to 10-03-2017

S.N.	Project	No. of Services	No. of Transactions
1	AGMARKNET	1	9,33,946
2	Central Public Works Department (CPWD)	1	20,47,934
3	Centralised Visa Issuance System	31	24,66,665
4	Centralized Public Grievance Redress And Monitoring System (CPGRAMS)	1	93,82,471
5	CONFONET	4	53,77,149
6	Dial.gov	1	14,122
7	ECI - National Electoral Services	4	800,30,409
8	e-Courts	7	4324,14,877
9	Employment Exchange	1	2,25,035
10	eSangam	1	115,52,980
11	Farmers Web Registration	1	26,79,081
12	FORM C Services	1	111,25,064
13	FORM S Services	1	37,283
14	Identity Card Management System	1	16,244
15	Interactive Information Dissemination System (IIDS)	2	81,25,401
16	Jeevan Pramaan : Life Certificate for Pensioners	1	48,92,629
17	Jharkhand Project	2	480
18	Kisaan SMS Portal	1	13340,54,493
19	MCA21	66	37,55,489
20	MGNREGA	1	15,13,141
21	NCCPR of TRAI	1	451,57,162
22	Nikshay	3	21,56,019
23	No Obligation To Return India	1	656
24	Online FRRO and FRO Services	20	4,97,139
25	Overseas Citizenship of India (OCI)	6	65,74,653
26	Passport	17	881,94,920
27	Pensioners Portal	2	66,321

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29 Public Financial Management System 7 4593,99,640
30 Railway Reservations 4 4794,90,396
31 Right To Information 4 45,126
32 TAX INFORMATION NETWORK 2 677,41,446
33 Unique Identification Authority of India (UIDAI) Services 2 48432,21,817
34 UPSC 5 90,87,418
35 Visa Self Service 31 58,95,357
Total 241 79559,51,966